

Privacy Policy

PRIVACY POLICY

By accessing the Trastcom LTD website you agree that you understand and accept the contents of this Privacy Statement – (“STATEMENT”)

If you do not agree with this Statement, do not proceed to further web pages of the Trastcom LTD website. This Statement may be updated from time to time. We therefore ask you to consult it on a regular basis. The last line of this Statement indicates when the Statement was last updated.

WHAT ARE THE PURPOSE AND THE SCOPE OF THIS STATEMENT?

Trastcom LTD, its subsidiaries and branches (“Trastcom LTD” or “We”) are committed to safeguarding the personal information that we collect from individuals who use the Trastcom LTD Website, Blog and/or Applications (“Apps”) of the Bank or third party Apps used by the Bank.

Accordingly, Trastcom LTD has developed this Statement to describe what type of data is collected and how it will be collected from users of the Trastcom LTD Website as well as the purposes for which Trastcom LTD may collect, share or disclose the data. Trastcom LTD also outlines reasonable precautions that are taken to keep your data secure.

This Statement applies to any information obtained by Trastcom LTD through your use of the Trastcom LTD Website, Blog and/or Apps. It is not applicable to any Internet websites controlled by third parties not affiliated with Trastcom LTD that the Trastcom LTD Website may link to (“Third Party Sites”)

Please review the privacy statements of Third Party Sites as Trastcom LTD is not responsible for and has no influence on the content or the privacy practices of Third Party Sites.

The terms of this Statement are subject to any additional terms of disclaimers or other contractual terms you have entered into with Trastcom LTD, for example, client privacy statements or notices, and any applicable mandatory laws and regulations.

WHAT INFORMATION DO WE COLLECT FROM THE USERS WHO VISIT OUR WEBSITE, BLOG OR APPS?

When you visit the Trastcom LTD Website, Blog and/or Apps, our web server automatically records your IP address, the website from which you visit us, the type of browser software used, and the web pages you actually visit, including date and duration.

In addition, we collect personal data that you provide through the Trastcom LTD Website, Blog and/or Apps, for example, when you enter personal details (e.g. name, gender, address, email address, phone number, fax number) on a registration page or if you sign up for an email newsletter.

HOW DO WE COLLECT INFORMATION FROM YOU?

Trastcom LTD may use cookies and page tags to enhance your user experience while visiting the Trastcom LTD Website, Blog and/or Apps.

“Cookies” are small files which are stored on your hard drive. There are two different types of cookies. Session cookies are temporary and erased when you close your browser. Persistent cookies remain on your hard drive until you erase them or they expire. Trastcom LTD uses persistent cookies to determine whether there has been any contact between your computer and us in the past.

Only the cookie on your computer is identified by Trastcom LTD. Most browsers automatically accept cookies, but you can prevent cookies from being stored on your hard drive by setting your browser to “always block cookies”.

The exact instructions to change your cookie settings can be found in the manual for your browser. You can also delete cookies that have already been stored on your hard drive at any time. Choosing to block cookies will not preclude you from visiting and using the Trastcom LTD Website. However, doing so may result in a reduced availability of the services provided by the Trastcom LTD Website.

“Page tags” are small components of JavaScript code embedded in our web pages. Every time you request a new page, your browser will send information to a remote server of Trastcom LTD.

Page tags help us to identify the most popular sections of the Trastcom LTD Website and improve our services. You may deactivate page tags by disabling JavaScript in your browser within the security settings. However, once JavaScript is disabled, parts of the Trastcom LTD Website may not function optimally.

WE USE GOOGLE ANALYTICS

Google Analytics is a web analysis service provided by Google Inc. (“Google”). Google utilizes the data collected to track and examine the use of this Application, to prepare reports on its activities and share them with other Google services. Google may use the Data collected to contextualize and personalize the adverts of its own advertising network. This website uses the conversion tracking service provided by Google Inc. (“Google”).

WE USE GOOGLE WEBSITE OPTIMIZER

Google Website Optimizer is an A/B testing service provided by Google Inc. Google may use personal data to contextualize and personalize the adverts used within its own advertising network.

The purpose of using the Google Website Optimizer is to improve the content performance and test website features (A/B Testing).

WE USE GOOGLE ADWORDS REMARKETING

Trastcom LTD uses the Google AdWords remarketing service to advertise on third party websites (including Google) to previous visitors to our site. This means that we might choose to advertise to previous visitors who haven’t completed a task on our site, for example, using the contact form to make an enquiry. This could be in the form of an advertisement on the Google search results page, or on a website in the Google Display Network. Third-party vendors, including Google, use cookies to serve adverts based on someone’s past

visits to the **www.trustcombank.com** website. Of course, any data collected will be used in accordance with our own privacy policy and Google's privacy policy.

You can set preferences for how Google advertises to you using the Google Ad Preferences page, and if you want to you can opt out of interest-based advertising entirely by changing your cookie settings.

HOW DO WE PROTECT VISITOR INFORMATION?

Trastcom LTD uses technical and organisational security measures in order to reasonably protect personal data against unauthorized access, accidental or intentional manipulation, loss and destruction.

WHAT IS TO BE CONSIDERED WHEN DATA IS TRANSFERRED OVER THE INTERNET?

The Internet is generally not regarded as a secure environment, and information sent via the Internet can be accessed by unauthorized third parties, potentially leading to disclosures, changes in content or technical failures. Even if both sender and receiver are located in the same country, information sent via the Internet may be transmitted across international borders and be forwarded to a country with a lower data protection level than exists in your country of residence.

Please note that we accept no responsibility or liability for the security of your information whilst in transit over the Internet to Trastcom LTD. In order to protect your privacy we would like to remind you that you may choose another means of communication with Trastcom LTD, where you deem it appropriate.

THIRD PARTY DISCLOSURE

Trastcom LTD may disclose your information to its employees, agents and affiliates inside or outside your country of residence to perform services for Trastcom LTD.

Our employees, agents, affiliates and third party providers who have access to personal data obtained through the Trastcom LTD Website are obliged to respect privacy.

When transferring personal data internationally we make sure that we comply with applicable laws and regulations, for example, by entering into agreements which will ensure that the recipients of your information maintain an adequate level of data protection.

We may also disclose your information to governmental agencies or entities, regulatory authorities, or other persons in line with applicable rules, orders, subpoenas, official requests, or similar processes as either required or permitted by applicable law.

HOW DO WE DEAL WITH INFORMATION FROM INDIVIDUALS UNDER THE AGE OF 18?

The Trastcom LTD Website does not seek to collect personal data from individuals under the age of 18. Individuals under the age of 18 should obtain permission from their parent or legal guardian before providing any personal data to Trastcom LTD on the Trastcom LTD Website, Blog and/or Apps.

THIRD PARTY LINKS

Occasionally, at our discretion, we may include or offer third party products or services on our website. These third party websites have separate and independent privacy policies. We therefore accept no responsibility or liability for the content and activities of these linked websites. Nonetheless, we seek to protect the integrity of our website and welcome any feedback about these sites.

CONTACTING US

Should you have a request regarding the processing of your personal data please send a letter to the following address:

www.trustcombank.com

www.trustco.co

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